**Notes of the Riverside Medical Centre PPG Meeting**

**Held on 18th January 2018**

**Present:**

Joyce Swindlehurst PPG Chair Sylvia Megson Patient Representative

Margaret Shillito Patient Representative Cath Wilson Riverside Medical Centre

June Price Patient Representative Barbara Chilton Patient Representative

Janet Eaton Patient Representative Dr N Nayyar – GP Partner

**Apologies –** none received

**Notes from previous meeting -** Agreed

**Matters Arising**

* Cath advised the group of our new Salaried GP, Dr Noriaki Sawa, who will be joining the surgery as a Salaried GP. Dr Sawa will work three days per week. Dr Pandor (our current GP Registrar) will be leaving at the beginning of February to be replaced by Dr Javed who will be with us until August. Dr Butterworth (GP Registrar) joined us in January and will be with the Practice for 21 months to complete her GP training.
* Dr Nayyar attended the meeting and gave an update of the Practice’s Vision for the future and how services may change over the next few years. Different clinicians will become part of Practice teams and patients will be seen by the most appropriate clinicians who may not be GP’s. He suggested the idea of buddying with other local like-minded Practices who can share experience and specialities across the locality whilst remaining independent. He discussed caution in the number of new patients moving into the area and discussion took place on how these patients will be served when Practices are already struggling to meet demands.
* Dr Nayyar discussed the Connecting Care Hub which is a single point of contact for referral for patients who may need support including: Social Care, physical assessments, Community Nursing, Aids & Adaptations and services to help those suffering from social isolation. It ensures that the best care packages can be implemented for those in need.
* Cath advised that it had been difficult to identify patients with severe vision problems, however, all patients with a code relating to any disability were now identified and a foot note is now added to the letters being sent out from the Practice to offer letters and leaflets in different formats for those patients who may need assistance in this area.
* Joyce asked for feedback on how the Talking shop was doing – Cath to get some feedback for the next meeting.

No other business so the meeting was closed.

Next meeting – **12th April 2018 at 2pm in the Bungalow**